

# Beyond Command and Control

## An Introduction to the Vanguard Method

**The Vanguard Method produces unprecedented results by challenging the current management thinking about how to design and manage organisations.**

**On this One Day Programme, delivered by an expert Vanguard consultant, you will learn:**

- How to study your system to learn the key levers for improvement
- How to approach re-designing your system
- How to design measures that enable learning and improvement
- How to help others challenge their thinking and assumptions
- Why traditional management approaches make performance worse
- Why targets, specifications and inspections impair performance

### **Who should attend this programme?**

Private, Public and Third Sector leaders looking to...

- deliver outstanding service, and reduce costs, while improving morale, through a method for sustainable change.

The Vanguard Method gives leaders a structured approach to understand and redesign their systems. This is done through the unique combination of Systems Theory (how to study organisations as systems) and Intervention Theory (how to change systems and behaviour).

The consequences are dramatically improved service, reduced cost and increased morale.

On this One Day Introductory session, you will have the opportunity to learn how to apply the Vanguard Method to your particular circumstances.

Quotes from previous delegates:

*"Thank you, this has been incredibly helpful! Enlightening, practical and thought provoking."*

*"Excellent dialogue, and time to discuss own context."*

It should be noted that places are strictly limited to create maximum value for delegates.

Organisations that have adopted the Vanguard Method experience incredible improvements. For example, capacity increased by 88%, benefits applications processed in days, 94% of customer appointments kept within 15 minutes of agreed time, costs reduced by 53%.

To achieve these results, however, takes strong leadership, as the approach is counter-intuitive to traditional thinking. This One Day Introduction will provide you with the theory and practice to lead this journey, and help others join you.

VANGUARD



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